

MCM Board Meeting
Wednesday, February 28, 2023
Location: Maple City Market

In Attendance: Jama Yoder, Malinda Berry, Luke Gascho, Darin Short, Lizzy Diaz, Anna Parker, Dave Kendall, Brad Alstrom (Store Management), Bailey Harmon (management)

Beginning (7:04)

Welcome, Review & Check-in

Brad has requested to add 1 section to the Executive Session

All members are prepared to act

Approval of Minutes (7:12)

Anna moves that we accept the January minutes, Dave seconds this motion. The motion carries.

Monitoring, Education & Engagement

Board Self Monitoring

R.1 Unity of Control

Dave moves that we accept the monitoring report of Policy R.1 as in compliance, Luke seconds this motion. The motion carries.

Board Election Timeline

We will spend time reflecting on potential board candidates based on membership data

General Manager Monitoring & Reports (7:18)

Brad reports on monthly financials

Anna requests to see a graph of year over year financials in future financial reports

Monitoring

X.1 Quarterly Financial Condition

Brad reports on quarterly financial condition as in partial-compliance

X.1 is a policy that the board will revisit at a later date, based on the review of our sub committee

Dave moves that we accept the monitoring report on policy X.1 with acknowledgement of non-compliance with no further consequences, Anna seconds this motion. The motion carries.

X.5 Treatment of Customers (7:35)

Brad reports on X.5 as in compliance. Refers to customer survey, provided in the packet. Brad reports that he is looking for other sources of feedback and potentially tapping into a system through NCG as an option. This feedback would be a bit more regular. Anna suggests that we can always use an internal email survey approach for simple feedback, more often.

Kevin Brooks (management) joins the meeting

Bailey (management) reflects on the communications portion of the survey. Kevin (management) reflects on the customer experience portion of the survey.

Luke moves to accept Policy X.5 as in compliance, Anna seconds this motion. The motion carries.

TO DO:

- Review X.1 Quarterly Financial Condition as a board, based on the suggestion of editing sub committee
- Reflect on demographic data from the customer survey and how to address this moving forward