MCM Board Meeting Wednesday, July 27, 2022 at 7:00pm Location: Maple City Market

In attendance: Board Members: Darin Short, Dustin George-Miller, Leah Miller, Luke Gascho, Jama Yoder, Anna Parker, and David Kendall (by Zoom). Staff: Brad Alstrom (General Manager), Bailey Harmon (Marketing Coordinator, Meeting Notetaker)

Beginning (7:02pm)

- Welcome exercise : Names & Correlations
 - Darin Short: Short as in not tall, Lead Male Role in "BeWitched"
 - Dustin Georgie-Miller: Had been born the opposite sex would have been "Kirstin"
 - Leah Miller: Spelled like Neah but Leah
 - Luke Gascho: Last name french meaning "prison or dungeon cell". Luke means onion
 - Jama Yoder: Named after a family friend.
 - Brad Alstrom: Alstrom is swedish
 - Anna: Mother said first name means "graceful", A-Train
 - David Kendall: David means "beloved", Kendall is welsh
- Approval of June Board Meeting Minutes & Executive Session Minutes
 - Leah moves, Darin seconds

Monitoring, Education, Engagement (7:17-

- Board Self-Monitoring
 - Policy G.1 Governing Style
 - Darin makes motion that board be in compliance, Jama seconds, the motion carries
- General Manager Monitoring & Reporting
 - X.3 Asset Protection
 - Motion: In compliance with Brad's Report (not partial compliance)
 - Anna moves to accept the report as in compliance
 - -Dustin seconds, the motion carries
 - X.5 Treatment of Customers
 - Dustin moves to accept Brad's proposal in partial compliance, Luke seconds, the motion carries
 - Brad is planning to conduct a Shopper Survey within next 12 months

Upcoming Meeting Times & Dates

- Continue to meet at 7pm, 4th Wednesday of the month
- Consolidate November and December into one meeting

Meeting Summary

• Brad will send out a google calendar meetup

Closing (8:54pm)

What questions do we have coming out of our meeting tonight?
<u>-Anna</u>: What would it look like to have a more regular customer feedback system (i.e. surveys)?
<u>-Leah</u>: What is our HR relationship? Is there a way for MCM employees to get in contact with HR without going through the general manager?

-Dustin: How does the dividend stipend work?

-Luke: What are the best practices/processes in being effective with Policy G1?

-<u>Jama:</u> At what point do we determine that MCM is back to "business as usual" (meaning pre-pandemic MCM, able to better determine our demographic through surveys)?

Meeting Adjourned approx. 8:55pm